

Welsh Health Estates Improves Collaboration on Over 17,000 Documents

Welsh Health Estates (WHE) were the project managers on implementing the Welsh Assembly's 'Designed for Life: Building for Wales' strategy. The initiative was set up to deliver world-class health and social care services for Wales over a 10-year period.

The team, an all-Wales NHS organization, supported the NHS in Wales and the Welsh Assembly Government in all aspects of NHS estate, facilities, and property management.



Key Results

80

companies used Asite to share 17,000 documents across different projects

Reduced time

from 3 weeks
to 2 days

100%

accuracy across the bidding process

The Challenge

Ensure Collaboration Between Geographically Diverse Teams

As part of this initiative, WHE took the opportunity to review its existing construction procurement practices. They recognized substantial benefits could be obtained by adopting a more streamlined procurement model.

WHE wanted a solution that would provide a mechanism that would enable collaborative working between geographically dispersed employers (NHS Trusts) and the established private sector supply chains.

Understanding the need for better teamwork, non-adversarial contracts, and the important role of the client, WHE knew they needed a solution to ensure these crucial needs were met.

WHE wanted to ensure their clients could work openly and collaboratively with designers and contractors to optimize costs, functionality, and minimize risk. This would also allow them to nurture long-term relationships throughout the supply chain.

By enabling continuous improvement in contract management based on KPIs and shared risk and reward, they could introduce safeguards to prevent complacency and inefficiency were key priorities.



The Solution

Creating a High Standard of Project Management

Welsh Health Estates and their supply chain partners assessed several systems that could assist collaborative working and potentially benefit the NHS economy within Wales.

Ultimately, the Asite Platform was selected.

Asite worked together with WHE to ensure the platform improved the efficiency of communication and interaction between all project teams.

The Asite Platform allowed project information to be shared, collaborated on, and maintained across the supply chain. This ensured project teams could access information whenever required, allowing them to find documents quickly within a secure and centralized repository. Here, a high standard of document management was implemented, improving control over all projects with the ability to obtain a complete overview of all actions and activities undertaken.

The platform also allowed the project team to manage the end-to-end processes more successfully and provided an accountable audit trail.

The Results

Collaborating on Thousands of Documents Without Barriers

The Asite Document Management solution was implemented successfully and had substantial benefits for the project.

During the work with WHE, Asite helped their project teams overcome the traditional barriers of using information technology effectively. By committing to using the solution early on, acceptance levels across the supply chain rose.

The collaboration platform also enhanced the tendering process, by removing the need to backtrack on previous activities and enhancing accuracy.

Asite was also responsible for standardizing the implementation process, resulting in dramatically reducing implementation time. This standardization also reduced the need and cost for training across the project.

“Evidence of the business benefits gained from adopting the Asite solution are being realized and as the framework matures the adopted system will form a key component part to the successful delivery of the framework objectives.”

**- Iain Worby,
Welsh Health Estates**

About Asite

Asite's vision is to connect people and help the world build better.

Asite's open construction platform enables organizations working on capital projects to come together, plan, design, and build with seamless information sharing across the entire supply chain.

Asite's comprehensive range of solutions connect dispersed teams across the lifecycle of capital assets, enabling them to build better and build resilience. With Asite, capital project owners stay at the forefront of innovation, maintaining a golden thread of information throughout a project to facilitate the creation of digital twins.

Asite is headquartered in London's Tech City with regional offices in New York, Houston, Dubai, Riyadh, Sydney, Hong Kong, and Ahmedabad.

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